

I.M.C.A. SEM-VII (2014 COURSE) CBCS : WINTER - 2017

SUBJECT : ORGANISATIONAL BEHAVIOUR

Day : **Saturday**
Date : **18/11/2017**

W-2017-1684

Time **02.00 PM TO 05.00 PM**
Max. Marks :100

N.B.

- 1) Attempt any **FOUR** questions from section-I and **TWO** questions from Section-II.
- 2) Figures to right indicate **FULL** marks.
- 3) Answers to both sections should be written in **SEPARATE** answer books.

SECTION – I

- Q.1** What is meant by Organizational Behaviour? Discuss the similarities and differences among Autocratic and Supportive models of OB. [15]
- Q.2** Explain Herzberg's two factors model of motivation with suitable examples. [15]
- Q.3** Enlist the determinants of personality? How psycho-analytical theory explains the personality. [15]
- Q.4** What are values? Write in brief how they are formed. [15]
- Q.5** Critically examine the 'Managerial – Grid' proposed by Blake and Mouton for explaining leadership. [15]
- Q.6** Identify five resolution strategies for managing conflicts in an organization. [15]
- Q.7** Write Short Notes on **ANY TWO**: [15]
- a) Role of a change agent
 - b) Perceptual process
 - c) Formation of attitude

SECTION-II

- Q.8** One of your friends has lost the job because of corporate down-sizing so he is undergoing a lot of stress. What will you recommend him to cope up with the stress? [20]
- Q.9** "An effective leader is the one who consults his follower before deciding anything" : Do you agree? Justify your answer. [20]
- Q.10** Assume you are working as a consultant, explain your client the present trends and challenges before an organization. [20]

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