

SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : **Monday**
Date : **13/11/2017**

W-2017-1745

Time : **10.00 AM TO 01.00 PM**
Max. Marks : 100

N. B. :

- 1) Attempt **ANY FOUR** questions from Section – I and attempt **ANY TWO** questions from Section – II.
- 2) Answers to both the sections should be written in **SEPARATE** answer books.
- 3) Figures to the right indicate **FULL** marks.

SECTION - I

- Q. 1** What is Organizational Behaviour? Discuss the various models of Organizational Behaviour that you are familiar with. (15)
- Q. 2** Explain the motivational process, examine any two theories of motivation that can be applied to individuals and in industrial functioning. (15)
- Q. 3** Discuss the stages of group formation and state the advantages and disadvantages of group functioning. (15)
- Q. 4** Examine the process of social perception. Highlight the problems that can emerge due to perceptual selectivity of managers. (15)
- Q. 5** Define personality. Discuss type and trait approaches of personality. (15)
- Q. 6** Write short notes on **ANY THREE** of the following: (15)
- a) Stereotyping
 - b) Personality traits
 - c) Causes of Stress
 - d) Team building

SECTION - II

- Q. 7** The performance of your department is showing a steep decline. As the team leader you are expected to find out the reasons and solve the problem. How will you deal with the situation? (20)
- Q. 8** Mr. Gupta is worried today. His most sincere employee Mr. John has given his resignation, when asked for reason, Mr. John said that he is very unhappy with the situations. Firstly his salary is not enough to manage the family and he has not been considered for promotion for a long time. If you were Mr. Gupta what will you do to solve the problem? (20)
- Q. 9** Suraj is the son of a military officer who believed in setting strict rules at home. As a result Suraj though being very intelligent and knowledgeable was always following very strict rules at home. Prathamesh is Suraj's boss. He is finding it extremely difficult to get Suraj to work. Suraj comes every 15 minutes with a new difficulty and therefore Prathamesh is spending too much time in dealing with Suraj's difficulties. Who has a problem? What can be done? (20)