

B.C.A. (2010 COURSE SEM- V : WINTER - 2017

SUBJECT : Management – V (Fundamentals of Organizational Behavior)

Day : **Thursday**
Date : **16/11/2017**

W-2017-1649

Time : **02.00 PM TO 05.00 PM**
Max. Marks : **70**

N.B. :

- 1) Question No. 1 is **COMPULSORY**.
- 2) Figures to the **RIGHT** indicate full marks.
- 3) Attempt **ANY FOUR** questions from **Q. No. 2** to **Q. No. 7**.

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- Q.1** a) Write a detailed note on the challenges under the study of Organizational Behavior. (07)
b) Explain the nature and scope of OB. (07)
- Q.2** What do you understand by the term 'motivation'? Critically analyze any one theory of motivation. (14)
- Q.3** State what is Organizational change? Explain the factors influencing Organizational change. (14)
- Q.4** Define the term 'Leadership'. Compare and contrast any two leadership theories. (14)
- Q.5** Explain in detail the various barriers to communication and the measures to overcome them. (14)
- Q.6** 'Morale' 'Motivation' and 'Productivity' are inter-related. Do you agree? Justify your opinion with relevant examples. (14)
- Q.7** Write Short Notes on **ANY TWO** of the following: (14)
- a) Johari Window
 - b) Leader Vs. Manager
 - c) Perception process
 - d) Factors influencing Job satisfaction

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