

**M.B.A. (IT) SEM- IV (2012 COURSE)(CHOICE BASED
CREDIT SYSTEM) : WINTER - 2017**
**SUBJECT: (ELECTIVE-VIII) ELECTRONIC (E) GOVERNANCE AND
ELECTRONIC (E) BUSINESS (ITM)**

Day: **Wednesday**
Date: **20/12/2017**

Time: **02.00 PM TO 05.00 PM**
Max. Marks: 100

W-2017-1855

N.B:

- 1) Attempt any **FOUR** questions from **Section-I** and any **TWO** question from **Section-II**
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answer to both the section should be written in **SEPARATE** answer book.
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SECTION –I

- Q.1** How to evaluate the performance of a business system and work system? **(15)**
- Q.2** Define Electronic Business? Explain different models used in Electronic Business. **(15)**
- Q.3** What is the scope of E-Governance? Discuss different issues in E -Governance application. **(15)**
- Q.4** What are the basic elements of Internet based business? **(15)**
- Q.5** Write short notes on any **THREE** of the following: **(15)**
- a) Internet commerce
 - b) Work system framework
 - c) e-shopping
 - d) Privacy and security issues in E-Business

SECTION –II

- Q.6** Explain the technical aspects of Electronic Data Interchange (EDI). Discuss the future of electronic markets. **(20)**
- Q.7** What is the impact of E-Business on society? Discuss various issues related to job market and work pattern. **(20)**
- Q.8** What are different applications of IT in governance? Discuss its influence on performance of public organizations. **(20)**