

B.H.M.C.T. SEM-VIII (2010 COURSE) : WINTER - 2017
SUBJECT: HUMAN RESOURCE MANAGEMENT

Day: Tuesday
Date: 28/11/2017

Time: 08.30 AM TO 11.30 AM
Max. Marks: 80

W-2017-1482

N.B:

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.

Q.1 Attempt **ANY FOUR** of the following: **(16)**

- a) Define career planning and state its benefits.
- b) What are the aim and objectives of discipline?
- c) Explain any four challenges for HRM.
- d) State the purpose of promotion and explain the types of promotion.
- e) What are the essentials of a successful trade union?
- f) State the scope of HRM.

Q.2 Attempt **ANY TWO** of the following: **(16)**

- a) Define Human Resource Management. What are the objectives of Human Resource Management?
- b) Why is staffing considered to be an important function of management? What are its objectives?
- c) Enumerate the steps in recruitment process.

Q.3 Attempt **ANY TWO** of the following: **(16)**

- a) Give the benefits of Induction training and orientation.
- b) Describe any four methods used for employee performance appraisal.
- c) What are the common employee grievances? State the basic grievance handling procedure.

Q.4 Attempt **ANY TWO** of the following: **(16)**

- a) Define compensation. Discuss the various components of a compensation package.
- b) State the importance of training and explain any four methods of training.
- c) Explain employee recruitment and selection procedure.

Q.5 Attempt **ANY TWO** of the following: **(16)**

- a) State the common causes of accidents and describe how accidents can be prevented.
- b) Explain succession planning and state its importance for an organization.
- c) Define job description and prepare a job description for a Food and Beverage manager of a Five Star Hotel.

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