

**B. SC. (HOSPITALITY & HOTEL ADMINISTRATION) SEM –  
VI : WINTER - 2017  
SUBJECT: HUMAN RESOURCE MANAGEMENT**

Day: **Tuesday**  
Date: **28/11/2017**

Time: **08.30 AM TO 11.30 AM**  
Max Marks. 80

**W-2017-1505**

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**N.B.**

- 1) All questions are **COMPULSORY**.
  - 2) Figures to the right indicate **FULL** marks.
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- Q.1** Attempt any **FOUR** of the following (16)
- a) Define HRM & state four challenges for Human Resource Management.
  - b) Define Job Specification and state its importance.
  - c) State the purpose of promotion.
  - d) Briefly give an outline for disciplinary action.
  - e) State the purpose of industrial Relations.
- Q.2** Attempt any **TWO** of the following (16)
- a) Differentiate between recruitment and selection.
  - b) Explain any four methods used for performance appraisal.
  - c) State the concept of succession planning and its importance with regards to human resource planning.
- Q.3** Attempt any **TWO** of the following (16)
- a) Discuss the functions of Human Resource Management.
  - b) State the objectives of Job Evaluation and describe any one method used for Job Evaluation.
  - c) State the importance of training and explain any four methods of training.
- Q.4** Attempt any **TWO** of the following (16)
- a) Define compensation and explain the various components of a compensation package.
  - b) Discuss the concept of collective bargaining.
  - c) Define a trade union, State the need and objectives of a trade union.
- Q.5** Attempt any **TWO** of the following (16)
- a) State the reasons for accidents and explain how industrial accidents can be prevented.
  - b) Explain the process of Human Resource Planning.
  - c) State the benefits of career development to employees, managers, and organizations.