

B.H.M.C.T. SEM-V (2010 COURSE) : WINTER - 2017

SUBJECT: DEVELOPMENT OF GENERIC SKILLS-II

Day: **Tuesday**
Date: **21/11/2017**

W-2017-1472

Time: **08.30 AM TO 10.30 AM**
Max Marks: 40

N.B:

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
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Q.1 Answer any **TWO** of the following: **(08)**

- a) What are the various types of conflict in group?
- b) Discuss the importance of resource identification and resources scheduling in task management.
- c) State the importance of interpersonal skills in growth of an organization.

Q.2 Answer any **TWO** of the following: **(08)**

- a) What are the uses of planning in task management?
- b) How ethics help to ensure positive interpersonal relationship?
- c) Write a short note on risk drivers.

Q.3 Answer any **TWO** of the following: **(08)**

- a) Explain the tools used in monitoring task.
- b) Write in detail various conflict resolution strategies.
- c) What are the various solution to avoid frustration?

Q.4 Answer any **TWO** of the following: **(08)**

- a) What are the causes and effects of stress?
- b) What are research instruments?
- c) Discuss the essentials of training report.

Q.5 Answer any **EIGHT** of the following: **(08)**

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|------------------------------|--------------------|
| a) Value | f) Informal group |
| b) Task dynamic action cycle | g) Project brief |
| c) Eustress | h) Group dynamics |
| d) Repression | i) Frustration |
| e) Task mission statement | j) Rationalization |

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