

**B.B.A. (2010 COURSE) SEM- V : WINTER - 2017**

**SUBJECT: Elective-I: c) EMPLOYEE RELATIONSHIP  
MANAGEMENT (HRM)**

Day: **Tuesday**  
Date: **14-11-2017**

Time: **02.00 PM TO 05.00 PM**  
Max Marks: 70

**W-2017-1574**

**N.B:**

- 1) **Q.No.1 is COMPULSORY.**
- 2) Attempt any **FOUR** questions from **Q.No.2** to **Q.No.7.**
- 3) Figures to the right indicate **FULL** marks.

- 
- Q.1** Explain the roles played by the State, Trade Unions and Employers in Industrial Relations, in India. (14)
- Q.2** Discuss the importance of occupational health and safety in India with special emphasis on the Public Policy. (14)
- Q.3** Give an overview of the labour laws relevant to Industrial Relations. (14)
- Q.4** Outline the process of Collective Bargaining and examine its relevance in resolving industrial issues. (14)
- Q.5** What is meant by 'Workers' Participation in Management'? Write a comparative note on the Indian context of workers participation in management vis a vis the global context. (14)
- Q.6** Explain the development and structure of the legislative framework governing labour management relations in India. (14)
- Q.7** Write short notes on **ANY TWO** of the following: (14)
- a) Accident Prevention and Investigation
  - b) Third – party Resolution
  - c) Labour Relations Board
  - d) Ergonomics in Industry

\* \* \* \*