

B.B.A. SEM – V (2015 CBCS COURSE) : WINTER - 2017
SUBJECT :ELECTIVE – I 3) EMPLOYEE RELATIONSHIP MANAGEMENT
(Human Resource Management)

Day : **Tuesday**
Date : **14/11/2017**

Time **02.00 PM TO 05.00 PM**
Max. Marks : 100

W-2017-1538

N.B.

- 1) Attempt any **FOUR** questions from Section-I, each question carries **15** Marks.
- 2) Attempt any **TWO** questions from Section– II, each question carries **20** Marks.
- 3) Answers to both the sections should be written in **SEPARATE** answer book.

SECTION - I

- Q.1** Describe with examples the role of various parties in India for shaping Harmonious Industrial Relations. **(15)**
- Q.2** What are the causes for Industrial Accidents and what are the remedial measures to prevent accident in an industrial unit? **(15)**
- Q.3** State the legislative enactment and the jurisprudence in any country of your choice. **(15)**
- Q.4** Prepare an exhaustive note for information of your CEO on Workers Participation Management in Global context and your suggestions on its implementation in your unit. **(15)**
- Q.5** Write short notes on **ANY THREE:** **(15)**
- a) Labour Policy in India
 - b) Accident Investigation
 - c) Workers' Compensation
 - d) Ergonomics

SECTION - II

- Q.6** You have been appointed as an HRM Manager for the newly set Engineering unit. Prepare a note addressed to your CEO on the meaning, scope and limitations of HRM in the present external environment. **(20)**
- Q.7** State causes for a large number of pending cases before Labour Court, and comment on the causes of reference of disputes to adjudication. **(20)**
- Q.8** You are about to sign a settlement with the Union in your unit. Explain by a letter to your Union President on what arbitration is and what are the merits or demerits of arbitration, and why you recommend such a clause in the settlement, which you intend to sign? **(20)**

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