

B.SC. (I. T.) SEM. - VI (2011 COURSE) : WINTER - 2017
SUBJECT : ELECTIVE - I - SIEBEL CRM

Day : **Thursday**
Date : **28/12/2017**

W-2017-0884

Time : **02.30 PM TO 04.30 PM**
Max. Marks : 40

N.B.:

- 1) Attempt **ANY FIVE** questions.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Draw neat and labeled diagrams **WHEREVER** necessary.
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- Q.1** Describe the Siebel Web Client Architecture. **[08]**
- Q.2** Briefly explain how Siebel maintains data integrity. **[08]**
- Q.3** Describe how Enterprise Integration Manager (EIM) supports Siebel referential integrity while importing external data. **[08]**
- Q.4** Explain party structure in Siebel. **[08]**
- Q.5** Differentiate between link and join with scenario and example. **[08]**
- Q.6** What is EAI? Explain its application in real world working. **[08]**
- Q.7** Write short notes on the following: **[08]**
- a) Siebel Web Server
 - b) Gateway Server
 - c) Siebel Server
 - d) Database Server

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