

S.D.E.
B.C.A. SEM. – II (2004 COURSE) : WINTER 2018
SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : Saturday
Date : 01/12/2018

Time : 10.00 AM TO 1.00 PM
Max. Marks : 80

W-2018-4509

N.B.

- 1) Attempt **ANY FIVE** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Figures to the **RIGHT** indicate **FULL** marks.
- 3) Answers to both the section should be written in **SEPARATE** answer book.

SECTION – I

- Q.1** Define Organizational Behaviour. Explain elements of Organizational Behaviour study. (10)
- Q.2** Discuss the concept of motivation and importance of motivation in organizational performance. (10)
- Q.3** Explain the steps involved in group formation. (10)
- Q.4** Elaborate on determinants of personality in detail. (10)
- Q.5** Write a detailed note on conflict resolving strategies. (10)
- Q.6** Describe qualities of a good leader with suitable examples. (10)
- Q.7** Write short notes on **ANY TWO** of the following. (10)
- i) Causes of stress
 - ii) Values
 - iii) Components of attitudes

SECTION – II

- Q.8** Draft an explanatory note on 'Errors in Perception' which to be given to performance raters. (15)
- Q.9** Suggest an action plan to your friend, who is stressed by workload and is suffering from blood-pressure. (15)
- Q.10** Which different methods will you adopt to motivate your team members to enhance their performance? (Assume necessary details) (15)

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