

S.D.E
M.B.A (Gen., HR, Executive) – I (2018 COURSE) (CBCS): WINTER – 2018
SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : Monday
Date : 03/12/2018

Time : 10.00 AM TO 1.00 PM
Max. Marks : 70

W-2018-4537

N.B.:

- 1) Attempt **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Answers to both the sections should be written in **SEPARATE** answer books.
- 3) Figures to the right indicate **FULL** marks.

SECTION – I

- Q.1** What is Organizational Behavior? Explain its evolution. Explain any two models of Organizational Behavior. [10]
- Q.2** What is learning? What is learning curve? Explain any two theories of learning. [10]
- Q.3** What is motivation? Point out differences between Maslow's Need Hierarchy Theory and Herzberg's Two Factor Theory. [10]
- Q.4** What is group? Explain its formation process. What are its different types? [10]
- Q.5** What is stress and burnout? How to manage stress? [10]
- Q.6** Write short notes on **ANY TWO** of the following: [10]
- a) Job satisfaction
 - b) Intrinsic and extrinsic motivation
 - c) Difference between leader and manager

SECTION – II

- Q.7** Mr. Khurana is a strong willed and high work oriented leader. Recently he has been made head of Pune plant of the company. Workers of this plant are actually very efficient and motivated. However Mr. Khurana's autocratic style of decision making has brought a lot of resentment among workers. What Mr. Khurana should do to get cooperation from the workers? [15]
- Q.8** Mr. Ram Sharma is working in a multinational company. After his initial training period in India, now he has been transferred to America. What special efforts Mr. Sharma must undertake to work effectively as a global manager? [15]
- Q.9** "Informal groups are always bad for organization and manager should see that they are not formed in the organization". - Do you agree with the statement? Give reasons for it. [15]