

**S.D.E.**  
**B.C.A. SEM. – III (2004 COURSE) : WINTER 2018**  
**SUBJECT: HUMAN RESOURCE MANAGEMENT**

**Day** : Monday  
**Date** : 10/12/2018

**W-2018-4516**

**Time** : 02.00 PM TO 05.00 PM  
**Max. Marks** : 80

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**N.B.**

- 1) Attempt **ANY FIVE** questions from Section – I and **ANY TWO** questions from Section – II.
  - 2) Figures to the **RIGHT** indicate **FULL** marks.
  - 3) Answers to both the section should be written in **SEPARATE** answer book.
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**SECTION – I**

- Q.1** State with illustrations different sources of recruitment. (10)
- Q.2** What do you mean by Human Resource Management? Discuss the importance of Human Resource Management in the present era. (10)
- Q.3** Define training. Explain the process of evaluation of training program. (10)
- Q.4** What is Job Analysis? State its purposes in brief. (10)
- Q.5** State the factors which may result in industrial dispute in an organization. (10)
- Q.6** What is off-the-job training? Discuss any three methods for off-the-job training in detail. (10)
- Q.7** Write short notes on **ANY TWO** of the following. (10)
- i) Evolution of Human Resource Management
  - ii) Training Need Analysis (TNA)
  - iii) Placement

**SECTION – II**

- Q.8** Prepare a compensation programme for operators of small scale industry. (15)
- Q.9** Prepare a Human Resource Plan for medium size industry located in MIDC area of your district. (15)
- Q.10** Give detailed note on Grievance redress procedure used in small scale business. (15)

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