

S.D.E.

M.B.A. Sem-IV (2013 Course) : WINTER - 2018

**SUBJECT: Elective-VI: ORGANIZATIONAL DEVELOPMENT AND
CHANGE MANAGEMENT
(HUMAN RESOURCE MANAGEMENT)**

Day: Wednesday
Date: 12/12/2018

W-2018-4598

Time: 02.00 PM TO 05.00 PM
Max Marks: 70

N.B:

- 1) Attempt any **FOUR** questions from Section-I and attempt any **TWO** questions From Section-II.
- 2) Answers to both the sections should be written in **SEPARATE** answer book.
- 3) Figures to the right indicate **FULL** marks.

SECTION-I

- Q.1** Define Organizational Development? What are the values that impact the field of Organizational Development? (10)
- Q.2** What are applied behavior sciences? How have they contributed to growth of Organizational Development? (10)
- Q.3** What is an intervention? Identify various interventions classified as per the purpose that they are required to achieve. (10)
- Q.4** What is Process Consultation? How can it be used as a team building intervention? (10)
- Q.5** Write short note on any **TWO** of the following: (10)
- a) Action research
 - b) Organizational Development as a normative re- educative strategy
 - c) Socio technical systems

SECTION-II

- Q.6** What are the challenges faced by organization in implementing MBO as an appraisal method? (15)
- Q.7** What are the characteristics of a successful team? Discuss the importance of each such characteristic. (15)
- Q.8** What are the factors that are necessary for the successful implementation of TQM in the organization for the first time? (15)

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