

S.D.E.
M.B.A. (E) Sem-IV (2 Year Course) : WINTER - 2018
SUBJECT : ELECTIVE – V : d) ORGANIZATIONAL DEVELOPMENT &
CHANGE MANAGEMENT (HRM)

Day : Saturday
Date : 08/12/2018

W-2018-4776

Time : 02.00 PM TO 05.00 PM
Max. Marks : 70

N.B.:

- 1) Attempt **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
 - 2) Answers to both the sections should be written in **SEPARATE** answer books.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** What is Organizational Development? Discuss in brief the values of Organizational Development as a Change Intervention. [10]
- Q.2** Explain Kurt Lewin's Model of Change. [10]
- Q.3** What is Organizational Diagnosis in Organizational Development? Explain briefly the various steps involved in Organizational Diagnosis. [10]
- Q.4** What is Process Consultation? How is it used as an Organizational Development Intervention? [10]
- Q.5** Write short notes on **ANY TWO**: [10]
- a) Parallel Learning Structure
 - b) Schien's Cultural Analysis
 - c) Quality of Work Life
 - d) Self-Managed Teams

SECTION – II

- Q.6** How is MBO used as an effective appraisal technique? [15]
- Q.7** In what way an organization improve the achievement of career goals of its employees? Discuss the various strategies. [15]
- Q.8** What is Behaviour Modeling? What are the various steps involved in Behaviour Modeling? [15]

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