

**S.D.E.**  
**B.B.A. (2006 Course) Sem-V : WINTER - 2018**  
**SUBJECT: ELECTIVE –I: a) EMPLOYEE RELATIONSHIP MANAGEMENT (HR)**

Day : Tuesday  
Date : 04/12/2018

**W-2018-4471**

Time 02.00 PM TO 05.00 PM  
Max. Marks : 80

---

**N.B.:**

- 1) Attempt any **FIVE** questions from Section –I. Each question carries 10 marks.
  - 2) Attempt any **TWO** questions from Section –II. Each question carries 15 marks.
  - 3) Answers to both the sections should be written in **SEPARATE** answer book.
- 

**SECTION-I**

- Q.1** Explain as to why the subject of Industrial Relations has assumed more importance in India.
- Q.2** Explain the aims and objectives of workmen compensation legislation.
- Q.3** Give historical and recent developments of International Labour Relations.
- Q.4** What are the major issues in shaping labour policy in India?
- Q.5** Highlight the contribution of labour unions in shaping Industrial Relations?
- Q.6** Write short notes on: (**ANY TWO**)
- a) Arbitration
  - b) Safety Management
  - c) Legislative framework for governing labour management relations

**SECTION-II**

- Q.7** Prepare a note to managers of your factories in India on compensation claims management.
- Q.8** Your organization is interested in introducing ‘Collective Bargaining Process’ in its retail stores at different locations in India. Prepare a note explaining collective bargaining and as to how it should be put into practice?
- Q.9** Prepare an exhaustive note on accident prevention and investigations for the information of safety officers of your factories in different states in India.

\* \* \*