

**M.H.A. Sem-III (2012 COURSE) (CHOICE BASED CREDIT  
SYSTEMS) : WINTER - 2018**

**SUBJECT- QUALITY ASSURANCE IN HEALTH-I**

Day: Tuesday  
Date: 27/11/2018

**W-2018-1284**

Time: 02.00 PM TO 05.00 PM  
Max Marks: 60

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**N.B.:**

- 1) All questions are **COMPULSORY**.
  - 2) Figures to the right indicate **FULL** marks.
  - 3) Answers to both the sections should be written in **SEPARATE** answer book.
  - 4) Draw neat and labeled diagrams **WHEREVER** necessary.
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**SECTION-I**

**Q.1** Attempt any **TWO** of the following: **(14)**

- a) Define Quality? How the concept of quality evolve in the healthcare.
- b) Enlist the name of quality guru and describe the contribution of any one of them.
- c) What is PDCA cycle? Explain with a suitable example form healthcare.

**Q.2** Write short notes on any **FOUR** of the following: **(16)**

- a) Quality indicators
- b) Check sheet
- c) Quality control
- d) Dimensions of product quality
- e) Continuous quality improvement

**SECTION-II**

**Q.3** Attempt any **TWO** of the following: **(14)**

- a) Explain the structures process and outcome of radiology department.
- b) What is quality assurance? Develop a quality assurance plan for minimization of hospital acquired infection.
- c) What do you mean by "IPHS"? Explain IPHS standards for a district hospital.

**Q.4** Write short notes on any **FOUR** of the following: **(16)**

- a) TQM
- b) Standard
- c) 80/20 rule
- d) ISO
- e) Flow chart

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