

**M.H.A. Sem-I (CBCS-2018 COURSE) (Master of Hospital
Administration : WINTER - 2018**

SUBJECT: HUMAN RESOURCE MANAGEMENT

Day: Thursday
Date: 22/11/2018

Time: 10.00 A.M.To 1.00P.M.
Max Marks. 60

W-2018-3744

N.B.

- 1) All questions are **COMPULSORY**.
- 2) Figures to the right indicate **FULL** marks.
- 3) Both sections should be written in **SEPARATE** answer books.
- 4) Draw neat diagram **WHEREVER** necessary

SECTION - I

Q.1 Answer any **TWO** out of the following: **(20)**

- a) What is mean by job evaluations? Explain various job evaluation methods?
- b) Explain any four traditional techniques of performance Appraisal and write merits and demerits.
- c) What are the steps involved in Manpower planning process?

Q.2 Write short notes on any **TWO** of the following: **(10)**

- a) Job description of Facility Manager of Hospital
- b) Use of Audio visual aids in training.
- c) Job Enrichment and job enlargement

SECTION - II

Q.3 Answer any **TWO** out of the following: **(20)**

- a) Design recruitment strategy for a multispecialty hospital.
- b) What are the various components of compensation plan? Give relevant examples.
- c) Explain various retention strategies used to retain paramedical staff in hospital.

Q.4 Write short notes on any **TWO** of the following: **(10)**

- a) Problems in recruitment and selection process of hospital
- b) Behavioral theories of compensation.
- c) Welfare facilities.

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