

S.D.E.
B.C.A. (2004 COURSE SEM- II : SUMMER - 2018
SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : **Monday**
Date : **04/06/2018**

Time : **10.00 AM TO 1.00 PM**
Max. Marks : 80

S-2018-4347

N.B.

- 1) Attempt any **FIVE** from Section – I and any **TWO** from Section – II.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answers to both the sections should be written in **SEPARATE** answer book.

SECTION – I

- Q.1** What is the importance of studying organizational behavior in today's environment? (10)
- Q.2** Explain the various steps involved in Group Decision Making process. (10)
- Q.3** Explain any two Models of Organizational Behavior. (10)
- Q.4** What is the concept of stress? What strategies you will follow for the good health of employees? (10)
- Q.5** Discuss the various traits of personality. (10)
- Q.6** Explain various emerging trends in Organizational Behavior. (10)
- Q.7** Write short note on any **TWO**: (10)
- a) Values
 - b) Perception
 - c) Organization culture

SECTION – II

- Q.8** You are working as a manager and problem of interpersonal conflict between the senior supervisors has been brought to your notice. How would you go about resolving the problem? (15)
- Q.9** You are in-charge of making a preparation for group meetings on the topic of "achieving work motivation". Explain the theories of Work Motivation you will discuss during group meeting. (15)
- Q.10** You are a Manager who wants to become a Leader. What qualities of a leader would you develop in yourself? (15)

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