

S.D.E.
B.C.A. (2004 COURSE SEM- III : SUMMER - 2018
SUBJECT : HUMAN RESOURCE MANAGEMENT

Day : **Thursday** Time : **02.00 PM TO 05.00 PM**
Date : **07/06/2018** S-2018-4354 Max. Marks : 80

N. B. :

- 1) Attempt **ANY FIVE** questions from Section – **I**. Each question carries **10** marks.
- 2) Attempt **ANY TWO** questions from Section – **II**. Each question carries **15** marks.
- 3) Answers to both the sections should be written in the **SEPARATE** answer books.

SECTION – I

- Q. 1 Explain Scientific Management Theory with suitable examples.
- Q. 2 Define Human Resource Management? What are the objectives of HRM?
- Q. 3 Explain the Process of Human Resource Planning.
- Q. 4 Explain in detail any Two methods of Job Evaluation
- Q. 5 How will you Evaluate the Training Effectiveness in an Organization?
- Q. 6 What are the different causes of Industrial Dispute?
- Q. 7 Write short notes on **ANY TWO** of the following:
- a) Placement
 - b) Grievances
 - c) Selection Test

SECTION - II

- Q. 8 You have selected as H.R. Manager for medium sized industry located in Kolkata. Employing 180 employees. What steps you will review for analysis of Training needs.
- Q. 9 Prepare a selection and placement plan for organization; requirement of 50 Trained ITI candidates.
- Q.10 Prepare a Job Evaluation format for machine operator clerks in an medium sized Industry.

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