

S.D.E.
B.B.A. (2006 COURSE) SEM- II : SUMMER - 2018
SUBJECT: HUMAN RESOURCE MANAGEMENT

Day: **Monday**
Date: **28/05/2018**

S-2018-4289

Time: **10.00 AM TO 1.00 PM**
Max marks: 80

N.B.:

- 1) Answers to both the sections should be written in the **SEPARATE** answer books
 - 2) Attempt **ANY FIVE** questions from section-I & **ANY TWO** from section-II
 - 3) All questions carry **EQUAL** marks.
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SECTION-I

- Q.1** "Selection is an art of recruitment." Explain this in context with the various steps in selection process. (10)
- Q.2** Write job evaluation process & its effectiveness on achievements of objectives of business organizations. (10)
- Q.3** Differentiate between salary & wages. Explain the role of trade union in wages settlements. (10)
- Q.4** Define Industrial relations. Explain various objectives, scope and importance of industrial dispute. (10)
- Q.5** Define performance appraisal? Discuss any two methods of performance appraisal. (10)
- Q.6** Define Industrial Dispute. Explain various causes of industrial dispute. (10)
- Q.7** Write short notes: (10)
- a) Corporate Objectives of HR
 - b) Off the Job Training Methods
 - c) Grievance and Types of Grievance

SECTION -II

- Q.8** You are asked to select a senior supervisor for organization. Explain as to how you will go about in selecting right candidates (15)
- Q.9** Prepare a suitable form for a evaluation of training programming with suitable specimen form. (15)
- Q.10** Employees of the organization are demanding career development activity, as a H.R. manager prepare career development programme for middle level employees. (15)
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