

**S.D.E.**

**M.B.A. (E) SEM-IV (2 YEAR COURSE) : SUMMER - 2018**  
**SUBJECT : ELECTIVE – V : d) ORGANIZATIONAL DEVELOPMENT &  
CHANGE MANAGEMENT (HRM)**

Day : **Thursday**  
Date : **07/06/2018**

**S-2018-4600**

Time : **02.00 P.M. TO 05.00 P.M.**  
Max. Marks : 70

**N.B.:**

- 1) Attempt **ANY FOUR** questions from Section – I and **ANY TWO** questions from Section – II.
- 2) Answers to both the sections should be written in **SEPARATE** answer books.
- 3) Figures to the right indicate **FULL** marks.

**SECTION – I**

- Q.1** Trace in detail the historical development of Organizational Development. [10]
- Q.2** What is Planned Change? Discuss any one Model of bringing about a Planned Change. [10]
- Q.3** Discuss the classification of Organizational Development Interventions. [10]
- Q.4** Explain in detail Role Analysis Technique as an Organizational Development Intervention. [10]
- Q.5** Write short notes on **ANY TWO**: [10]
- a) Socio-Clinical stem
  - b) Empowerment
  - c) Force Field Analysis
  - d) Career Planning

**SECTION – II**

- Q.6** What is Total Quality Management? Discuss its value and application in organizations. [15]
- Q.7** What is Johari Window? How can it be used to improve inter-personal relations in organization? [15]
- Q.8** What do you think are the various issues that needs to be addressed in Client-Consultant Relationship? [15]

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