

**S.D.E.**

**M.C.A. SEM - III : SUMMER - 2018**

**SUBJECT : COMMUNICATION AND ORGANIZATIONAL BEHAVIOUR**

Day : **Tuesday**  
Date : **05/06/2018**

Time : **10.00 A.M. TO 1.00 P.M.**  
Max. Marks : 80

**S-2018-4616**

**N. B. :**

- 1) Attempt **ANY FIVE** questions from Section – I. Attempt **ANY TWO** questions from Section – II.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answers to both the sections should be written in **SEPARATE** answer books.

**SECTION - I**

- Q. 1** Explain in detail benefits of communication in today's competitive business environment. (10)
- Q. 2** Discuss various types of communication and explain barriers to communication. (10)
- Q. 3** What is an organization? Explain in detail components and nature of organization. (10)
- Q. 4** Define perception and explain process of perception. (10)
- Q. 5** Explain the role of personality in organizational behavior. (10)
- Q. 6** Explain various styles of leadership and discuss their application. (10)
- Q. 7** Write short notes on **ANY TWO** of the following: (10)
- a) Transactional Analysis
  - b) Team Decision Making
  - c) Attitude
  - d) Power and Authority

**SECTION - II**

- Q. 8** You are working in leading IT firm as Project Manager. Your firm is facing problem of low productivity. What steps will you take to motivate your team member to improve their productivity to active organizational goal. (15)
- Q. 9** Your organization is facing problem of conflict between different groups. How you will manage conflict with effective organization structure. (15)
- Q.10** "Power helps leader in achieving their goals". Comment on the statement. (15)

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