

**M.H.A. SEM-IV (2012 COURSE) (CHOICE BASED CREDIT
SYSTEMS) : SUMMER - 2018
SUBJECT : QUALITY ASSURANCE IN HEALTH-II**

Day : **Tuesday**
Date : **24/04/2018**

S-2018-1157

Time : **02.00 PM TO 05.00 PM**
Max. Marks : 60

N.B.:

- 1) All questions are **COMPULSORY**.
 - 2) Answers to both the sections should be written in **SEPARATE** answer books.
 - 3) Figures to the **RIGHT** indicate full marks.
 - 4) Draw neat diagrams **WHEREVER** necessary.
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SECTION-I

Q.1 Answer any **TWO** of the following: **(14)**

- a) Quality circles is said to be a revolutionary method for Health Sector. Discuss.
- b) What is bench marking in healthcare? Explain.
- c) Describe in detail role of information technology in quality improvement.

Q.2 Write short notes on any **FOUR** of the following: **(16)**

- a) Statistical process control
- b) Pareto analysis
- c) Affinity diagram
- d) Balance score card
- e) Six-sigma.

SECTION-II

Q.3 Answer any **TWO** of the following: **(14)**

- a) What do you mean by committee? Explain in detail functions of hospital infection control committee.
- b) What do you understand by term "Team"? Describe in detail role of quality improvement team.
- c) What is accreditation? Explain in detail process of NABH accreditation.

Q.4 Write short notes on any **FOUR** of the following: **(16)**

- a) AHRQ
- b) IHI
- c) Kaizen
- d) QCI
- e) Standard.

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