

**M.H.A. SEM-III (2012 COURSE) (CHOICE BASED CREDIT  
SYSTEMS) : SUMMER - 2018**

**SUBJECT : HUMAN RESOURCE MANAGEMENT IN HOSPITAL – I**

Day : **Wednesday**  
Date : **18/04/2018**

Time : **02.00 PM TO 05.00 PM**  
Max. Marks : 60

**S-2018-1152**

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**N. B. ;**

- 1) All questions are **COMPULSORY**.
  - 2) Figures to the right indicate **FULL** marks.
  - 3) Answer to both the sections should be written in **SEPARATE** answer books.
  - 4) Draw neat and labelled diagram **WHEREVER** necessary.
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**SECTION - I**

**Q. 1** Solve **ANY TWO** of the following: **(14)**

- a) What is the difference between HRM and personnel management?
- b) Explain the importance of job analysis in changing business scenario.
- c) Discuss in detail: Importance of training and development programs for hospital employees.

**Q. 2** Write short notes on **ANY FOUR** of the following: **(16)**

- a) Functions of Human Resource Management.
- b) Prepare job description and job specification for manager, working in operation theatre of multispecialty hospital.
- c) Prepare job description and job specification for HR manager working in the multispecialty hospital.
- d) Explain any two methods of training.
- e) Explain the various methods of demand forecast in case of human resource planning.

**SECTION - II**

**Q. 3** Solve **ANY TWO** of the following: **(14)**

- a) Explain modern methods of performance appraisal.
- b) Explain techniques of Job Evaluation.
- c) Explain Transfer and types of transfer.

**Q. 4** Write short notes on **ANY FOUR** of the following: **(16)**

- a) Job Rotation
- b) Field review method
- c) Job enrichment
- d) Retrenchment
- e) Promotion with an example

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