

**M.H.A. SEM-I (2012 COURSE) (CHOICE BASED CREDIT
SYSTEMS) : SUMMER - 2018
SUBJECT: ORGANIZATIONAL BEHAVIOUR AND
LEADERSHIP**

Day: **Thursday**
Date: **19/04/2018**

S-2018-1141

Time: **10.00 AM TO 01.00 PM**
Max Marks: **60**

N.B:

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answer to both the section should be written in **SEPARATE** answer Book.
 - 4) Draw neat diagrams **WHEREVER** necessary.
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SECTION-I

Q.1 Attempt any **TWO** of the following: **(14)**

- a) What do you understand by Organization Behavior? Describe in details contribution of various disciplines in the field of Organization Behavior.
- b) What is the meaning of term "Attitude"? Explain the different types of attitude.
- c) What do you mean by motivation? Explain any two theories of motivation?

Q.2 Attempt any **FOUR** of the following: **(16)**

- a) Extroversion personality
- b) Halo Effect
- c) Conscientiousness
- d) JOHARI Window
- e) Different Ego States

SECTION-II

Q.3 Attempt any **TWO** of the following: **(14)**

- a) Define stress. Explain in detail causes of stress.
- b) What is change? Describe the common methods of change management in a healthcare setting.
- c) What is leadership? Explain the difference between managers and leaders.

Q.4 Attempt any **FOUR** of the following: **(16)**

- a) Super Ego
- b) Types of Conflicts
- c) Sign and symptoms of stress
- d) 7 S frame work
- e) Core quadrant model

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