

**M.H.A. SEM-IV (2012 COURSE) (CHOICE BASED CREDIT
SYSTEMS) : SUMMER - 2018**

SUBJECT : HUMAN RESOURCE MANAGEMENT IN HOSPITAL – II

Day : **Saturday**
Date : **28/04/2018**

S-2018-1160

Time : **02.00 PM TO 05.00 PM**
Max. Marks : 60

N. B. ;

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answer to both the sections should be written in **SEPARATE** answer books.
 - 4) Draw neat and labelled diagram **WHEREVER** necessary.
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SECTION - I

- Q. 1** Solve **ANY TWO** of the following: **(14)**
- a) Describe in detail the “Changing nature of the healthcare professionals” and its relation to human resource management in the hospital.
 - b) Discuss in detail stress and burnout in health care professionals.
 - c) Describe job analysis process in detail.
- Q. 2** Write short notes on **ANY FOUR** of the following: **(16)**
- a) Role and responsibilities of manager working in disaster management department in the hospital.
 - b) Sources of recruitment
 - c) Development for healthcare professionals
 - d) Group discussion as a training method in the hospital
 - e) Advertisement of vacancy

SECTION - II

- Q. 3** Solve **ANY TWO** of the following: **(14)**
- a) Explain any two modern methods of performance appraisal.
 - b) Explain any two economic theories of compensation.
 - c) Explain process of negotiation with an example.
- Q. 4** Write short notes on **ANY FOUR** of the following: **(16)**
- a) Problems of Trade union.
 - b) Statutory Labour Welfare Facility
 - c) Forced choice description method
 - d) Shop council and Joint council
 - e) Forms of collective bargaining

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