

**M.C.A. SEM - III (CHOICE BASED CREDIT SYSTEM 2011 &
2012 COURSE) : SUMMER - 2018**

SUBJECT : ORGANIZATIONAL BEHAVIOUR

Day : **Tuesday**
Date : **08/05/2018**

S-2018-1796

Time : **02.00 PM TO 05.00 PM**
Max. Marks : 100.

N.B.:

- 1) Attempt any **FOUR** questions from Section-I and any **TWO** questions from Section-II.
 - 2) Both the sections should be written in the **SAME** answer book.
 - 3) Figures to the **RIGHT** indicate full marks.
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SECTION-I

- Q.1** Explain in detail organizational behaviour with recent development and challenges at workplace. (15)
- Q.2** Provide an overview of personality determinant and explain Psycho-Analytical theory. (15)
- Q.3** Explain in detail Group and Teams. How to create effective team in an organization? (15)
- Q.4** Discuss the meaning of organizational stress, its causes and describe various strategies for overcoming organizational stress. (15)
- Q.5** Explain any two theories of motivation. (15)
- Q.6** Write short notes on any **TWO** of the following: (15)
- a) Perceptual errors
 - b) Stages of group development
 - c) SOBC model
 - d) Role of change agent.

SECTION-II

- Q.7** As a part of streamlining the process in your organization, two teams are merged under your leadership. In the due course of time you realize these two teams are conflicting. What strategies will you adopt to resolve these conflicts? (20)
- Q.8** Your team members are stressed due to project delivery to customer on time. What steps will you adopt to manage stress for completing the project? (20)
- Q.9** Your organization is planning to acquire a company from Europe. How will you build a support for change in organizational culture. (20)

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