## M.B.A.(HR) SEM-II (2016 COURSE) CBCS: SUMMER - 2018 SUBJECT: OD & CHANGE MANAGEMENT

Time: 02.00 PM TO 05.00 PM Day: Friday Date: 04/05/2018 Max. Marks: 60 S-2018-1817 N.B.: Attempt any THREE questions from Section –I. Each question carries 10 marks. 1) Attempt any TWO questions from Section -II. Each question carries 15 marks. 2) Answers to both the sections should be written in **SEPARATE** answer books. 3) **SECTION-I** Define OD and illustrate how the study of OD helps management in the (10) Q.1 current competitive environment. Q.2Justify the need for diagnostic models of OD. (10)Q.3 What is OD intervention? Why it is necessary? Highlight the circumstances (10) that necessitates OD interventions. What is Role Analysis Techniques (RAT)? Explain various situations in which (10) **Q.4** RAT is helpful. 0.5 Write short notes on any **TWO** of the following: (10)Barriers to change a) Action Research b) T- Groups **SECTION-II Q.6** Your organization will be celebrating Silver Jubilee in 2018. Explain how the (15) Silver Jubilee function will become a grand success involving the entire organization. In order to curb the competition your organization has acquired a new unit (15)  $\mathbf{Q.7}$ producing similar products but it is lacking professional management. Suggest a plan for transition from the current situation to a professional one. **Q.8** Prepare a note to your departmental managers on importance of teams and (15) effective use of teams for their department excellence.