

B.C.A. (2010 COURSE SEM- V : SUMMER - 2018

**SUBJECT : MANAGEMENT – V
(Fundamentals of Organizational Behaviour)**

Day : **Friday**
Date : **04/05/2018**

S-2018-1741

Time : **02.00 PM TO 05.00 PM**
Max. Marks : 70

N.B.:

- 1) **Q.No.1 is COMPULSORY.**
 - 2) Attempt **ANY FOUR** questions from Q.No.2 to Q.No.7.
 - 3) Figures to the right indicate **FULL** marks.
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- Q.1** “Organizational Behaviour study will help managers to increase productivity of employees”. Justify the statement with suitable example. [14]
- Q.2** Define the word “motivation” and explain its process in detail. [14]
- Q.3** Explain the factors influencing organizational change. [14]
- Q.4** What is leadership? Explain any two theories of leadership. [14]
- Q.5** Discuss the communication process model with suitable example. [14]
- Q.6** What is Job? Explain the concept of job satisfaction with its importance. [14]
- Q.7** Write short notes on **ANY TWO** of the following: [14]
- a) Job Analysis
 - b) Effects of Organizational Conflict
 - c) SOBC model

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