

**M.B.A. (IT) SEM- IV (2012 COURSE)(CHOICE BASED CREDIT  
SYSTEM) : SUMMER - 2018**  
**SUBJECT: (ELECTIVE-VIII) ELECTRONIC (E) GOVERNANCE AND  
ELECTRONIC (E) BUSINESS (ITM)**

Day: **Wednesday**  
Date: **06/06/2018**

**S-2018-1971**

Time: **02.00 PM TO 05.00 PM**  
Max. Marks: 100

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**N.B:**

- 1) Attempt any **FOUR** questions from **Section-I** and any **TWO** question from **Section-II**
  - 2) Figures to the right indicate **FULL** marks.
  - 3) Answer to both the section should be written in **SEPARATE** answer book.
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**SECTION –I**

- Q.1** What is work system framework? Explain the relationship between work system and information system. **(15)**
- Q.2** Explain different models used in Electronic Commerce / Electronic Business with appropriate examples. **(15)**
- Q.3** What is E-Governance? Explain different models used in E-Governance. **(15)**
- Q.4** What is the use of Electronic markets? Explain advantages and disadvantages associated with Electronic market. **(15)**
- Q.5** Write short notes on any **THREE** of the following: **(15)**
- a) Digital divide
  - b) e-shopping
  - c) Privacy and security issues in Electronic Business.
  - d) Electronic Data Interchange (EDI)

**SECTION –II**

- Q.6** What is Internet commerce? Explain the basic elements of Internet based business. **(20)**
- Q.7** Suppose you are owner of an electronic shop. You want to grow your business across different cities of country. How you can use electronic commerce to make your products available in different cities? Discuss in detail. **(20)**
- Q.8** Discuss the different strategies to implement E-Governance. What kind of skills are required for public servants for implementation of E-Governance? **(20)**

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