

**M.B.A. (GEN.) / M.B.A. (HR) / M.B.A. (IT) / SEMESTER - IV  
(2012 COURSE)(CHOICE BASED CREDIT SYSTEM)/ M.B.A.  
(FM) SEMESTER - IV (2013 (CHOICE BASED CREDIT SYSTEM)  
: SUMMER - 2018**

**SUBJECT: ELECTIVE – VII : INDUSTRIAL RELATIONS (HRM)**

Day: **Thursday**  
Date: **31/05/2018**

**S-2018-1929**

Time: **02.00 PM TO 05.00 PM**  
Max Marks. 100

**N.B.**

- 1) Answer any **FOUR** questions from Section – I and any **TWO** from Section – II.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answers to both the sections to be written in **SEPARATE** answer book.

**SECTION - I**

- Q.1** Illustrate with examples as to how Conciliation, Mediation and Arbitration. (15)  
are used for solving industrial disputes.
- Q.2** Highlight statutory provisions on Grievance Redressal Mechanism. (15)
- Q.3** State the Objects and Limitations of The Industrial Employment (Standing (15)  
Orders) Act, 1946.
- Q.4** What is a Trade Union and also explain the procedure for Registration of a (15)  
Trade Union?
- Q.5** State when a strike is legal or illegal? (15)
- Q.6** Write short note on Any **TWO** of the following: (15)
- a) Natural Justice
  - b) Lay – off
  - c) Labour Court

**SECTION - II**

- Q.7** What is an Industrial Dispute? What are the causes of industrial disputes? (20)  
Also state the statutory remedies for its resolution.
- Q.8** Explain what a grievance is and illustrate with examples and ideal (20)  
procedure according to you for Resolution of Grievances?
- Q.9** Prepare a note addressed to your organization's departmental heads on (20)  
salient provisions of the Maharashtra Recognition of Trade Unions and  
Prevention of Unfair Labour Practices Act, 1971.

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