

B.B.A. (2010 COURSE) SEM- V : SUMMER - 2018
SUBJECT : ELECTIVE – I : EMPLOYEE RELATIONSHIP MANAGEMENT
(Human Resource Management)

Day : **Wednesday**
Date : **02/05/2018**

Time **02.00 PM TO 05.00 PM**
Max. Marks : 70

S-2018-1666

N.B.

- 1) Q.1 is **COMPULSORY**. Attempt any **FOUR** questions from Q.2 to Q.7.
- 2) Each question carries 14 marks.

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- Q.1** “Role of Government is very crucial in industrial relations process”. Justify the statement with examples.
- Q.2** Discuss the importance of occupational health and safety in an organisation.
- Q.3** What are the basic concepts of labour laws? Explain their relevance to industrial relations.
- Q.4** What is “Collective Bargaining”? Explain importance of Collective Bargaining for maintaining industrial peace.
- Q.5** Explain the concept of workers participation in management with its objectives.
- Q.6** Discuss the activities of Labour Relations Board in detail.
- Q.7** Write short note on (**ANY TWO**)
- a) Ergonomics
 - b) Third party resolution
 - c) Role of HRM in Industrial Relation

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