

**M. SC. (I.T.) SEM. – IV (C.B.C.S. COURSE) (2015 COURSE) :**  
**SUMMER - 2018**  
**SUBJECT: ENTERPRISE APPLICATION PLATFORMS**

Day : **Saturday**  
Date : **19/05/2018**

**S-2018-1038**

Time: **10.00 am to 01.00 pm**  
Max. Marks: 60

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**N.B.**

- 1) Attempt any **SIX** questions.
  - 2) Figures to the right indicate **FULL** marks.
  - 3) Draw neat **DIAGRAM** wherever necessary.
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- Q.1**      What is CRM? Explain the SIEBEL architecture of CRM solution.      **(10)**
- Q.2**      Explain the process of 'Document Management' while implementing Content Management Solutions.      **(10)**
- Q.3**      Enlist the applications where 'SharePoint' servers are used. Explain the Advantages using SharePoint servers.      **(10)**
- Q.4**      Explain 'Business Data Catalog' in context of Business intelligence solutions.      **(10)**
- Q.5**      Explain various Data models. Which data model is mostly used in BI solutions? Justify.      **(10)**
- Q.6**      What is InfoPath? What are different methods for collecting data by using InfoPath forms.      **(10)**
- Q.7**      Explain the concept of 'Enterprise Portal' in detail.      **(10)**
- Q.8**      Explain the working prototype of 'content management systems' by taking suitable examples like WordPress/JOOMLA/DRUPAL etc.      **(10)**

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