

M. SC. (I.T.) SEM. – II (C.B.C.S. COURSE) (2015 COURSE) :
SUMMER - 2018

SUBJECT: b) MANAGEMENT INFORMATION SYSTEMS

Day: **Thursday**
Date: **24/05/2018**

S-2018-1031

Time: **10.00 am to 01.00 pm**
Max. Marks: 60

N.B.:

- 1) Attempt any **SIX** questions.
 - 2) All questions carry **EQUAL** marks.
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Q.1 Write short notes on any **THREE** of the following:

- a) Decision Analysis by Analytical Modelling
- b) Conceptual view of MIS
- c) Data flow diagrams
- d) Cross functional business processes

Q.2 What do you understand by the term E-commerce? How can E-commerce process model be viewed in four different categories? Give suitable example for each category.

Q.3 How can the information be classified in various categories for utilization at different levels of management?

Q.4 Explain Herbert Simon's model of decision making process. How does MIS help in different stages of decision making process?

Q.5 State different behavioural diagrams used in UML while carrying out OOAD. Explain any one of them with suitable example.

Q.6 What are the objectives of Decision Support System (DSS) in Supply Chain Management (SCM)? State the types of operational and structural decisions in SCM.

Q.7 What are various stages of a Service Management System? Briefly explain objectives and scope of activities in each stage.

Q.8 Enterprise Resource Planning (ERP) is the core of Enterprise Management system. State other systems which support ERP in efficient enterprise management. Define ERP and briefly explain the components of ERP.

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