

**S.D.E.**  
**M.B.A. (E) SEM-II (2 Year Course) : SUMMER - 2019**  
**SUBJECT: ORGANISATIONAL BEHAVIOUR**

Day: Thursday  
Date: 02/05/2019

Time: 02.00 PM TO 05.00 PM  
Max Marks. 70

**S-2019-5200**

**N. B.**

- 1) Attempt any **FOUR** questions from Section – I and any **TWO** question from Section – II
- 2) Figures to the right indicate **FULL** marks
- 3) Both section should be written in **SAME** answer book

**SECTION - I**

- Q.1** Describe functions of managers and effect of managerial function on organizational behavior. **(10)**
- Q.2** What is communication and explain how you will improve communication among your supervisory cadre employees. **(10)**
- Q.3** What is forecasting? Illustrate the steps involved in forecasting of demand & supply for employees. **(10)**
- Q.4** What are the various instances which affect human behavior negatively? **(10)**
- Q.5** Explain with examples various theories of motivation and which theory, according to you, is suitable for organizations of present. **(10)**
- Q.6** Write short note on **ANY TWO** **(10)**
- a) Personality theories
  - b) Frustration & anxiety
  - c) Leadership styles

**SECTION - II**

- Q.7** Your unit is at a distance of 20 Km from your city. In view of various delays due to increased traffic all your employees are under stress. Explain as to how you can reduce the stress on your employees. **(15)**
- Q.8** What is morale? Explain features of moral and its effect on productivity. **(15)**
- Q.9** State various personal characteristics of Leaders and explain as to how you will develop positive personal characteristics of leadership amongst your middle management cadre employees? **(15)**

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