## S.D.E.

## B.C.A. (2004 Course Sem- II: SUMMER - 2019 SUBJECT: ORGANIZATIONAL BEHAVIOUR

Time: 10.00 AM TO 1.00 PM Day : Thursday S-2019-4962 Max. Marks: 80 Date : 09/05/2019 N.B. Attempt ANY FIVE questions from Section – I and ANY TWO questions from 1) Section – II. Figures to the RIGHT indicate FULL marks. 2) Answers to both the section should be written in SAME answer book. 3) SECTION-I Q.1 Discuss the concept of Organizational Behaviour and autocratic model of (10) Organizational Behaviour study. **Q.2** What are five hierarchies in Maslow's need theory of motivation? (10)**Q.3** Elucidate the meaning of group and group dynamics. (10)(10)**Q.4** Explain the determinants of personality in detail. (10)**Q.5** Define conflict. Describe factors affecting conflict in organization. (10)'Leaders are born and not made.' Comment. Q.7 Write short notes on ANY TWO of the following. (10)Theory X and Theory Y i) Implications of values ii) Concept of perception iii) SECTION - II 'The personality of an individual influences the way they perceive the things.' **Q.8** Justify your views. Suggest your friend who has recently established a start-up, different ways to (15) **Q.9** motivate his employees. (Assume necessary details.) Q.10 You have noticed that one of your colleagues is suffering from high blood (15) pressure. What will you suggest him to manage his stress.