

S.D.E.
M.B.A. (H.R.) SEM-II (CBCS - 2018 Course) : SUMMER - 2019
SUBJECT: OD AND CHANGE MANAGEMENT

Day: Tuesday
Date: 14/05/2019

S-2019-5008

Time: 02.00 PM TO 05.00 PM
Max. Marks: 70

N.B.:

- 1) Attempt **ANY FOUR** questions from Section-I and **ANY TWO** questions from Section-II.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answers to both the sections should be written in **SAME** answer book.
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SECTION-I

- Q.1** Describe any one Model of Planned Change. (10)
- Q.2** List out the benefits of Action Research. (10)
- Q.3** Explain different types of Organization Development Intervention with examples. (10)
- Q.4** What is Sensitivity Training? State the various advantages of Sensitivity Training. (10)
- Q.5** Explain in detail the Role Negotiation Technique as an Organization Development Intervention. (10)
- Q.6** Write short notes on (**ANY TWO**): (10)
- a) Personal Barriers to Change
 - b) Coaching as an Organization Development Intervention.
 - c) Third Party Peace making Intervention

SECTION-II

- Q.7** What are the challenges one would encounter in building highly effective teams in IT Industries. (15)
- Q.8** As a CEO a telecom organization you are facing major problems because of intense competition. What are the broad areas that you would impact to achieve organizational transformation. (15)
- Q.9** Explain the role of Consultants and Clients in Organization Development process. (15)

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