

**S.D.E.**  
**M.B.A. (I.T.) Sem-IV (2013 Course) : SUMMER - 2019**  
**SUBJECT: KNOWLEDGE MANAGEMENT**

Day : Saturday  
Date : 18/05/2019

**S-2019-5168**

Time 02.00 PM TO 05.00 PM  
Max.Marks:70

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**N.B.**

- 1) Attempt any **THREE** questions from Section-I and any **TWO** questions from Section-II
  - 2) Figures to the right indicate **FULL** marks.
  - 3) Answers to both the sections should be written in **SAME** answer book.
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**SECTION-I**

- Q.1** Define knowledge and explain types of knowledge with examples. **(14)**
- Q.2** Explain modern information system in detail. **(14)**
- Q.3** Explain in detail each phase of KMSLC. **(14)**
- Q.4** Explain Delphi method, concept mapping and semantic nets. **(14)**
- Q.5** Define Nonaka's model of knowledge creation and transformation. **(14)**

**SECTION-II**

- Q.6** State assumptions and give an illustrative Knowledge Management Model for vendor Analysis. **(14)**
- Q.7** XYZ company has many shopping malls all over the country. Discuss and design to develop a Knowledge Management System. **(14)**
- Q.8** Explain the different data capturing techniques used in knowledge Management. **(14)**

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