

S.D.E.
B.B.A. (2006 Course) Sem- III : SUMMER - 2019
SUBJECT : FUNDAMENTALS OF ORGANISATIONAL BEHAVIOUR

Day : Wednesday
Date : 15/05/2019

Time 02.00 PM TO 05.00 PM
Max. Marks: 80

S-2019-4901

N.B.

- 1) Attempt any **FIVE** questions from Section – I. Each question carries **10** marks.
- 2) Attempt any **TWO** questions from Section – II. Each question carries **15** marks.
- 3) Answers to both the sections should be written in **SAME** answer book.

SECTION - I

- Q.1** State in detail an historical evolution of the study of organizational behaviour. **(10)**
- Q.2** What is a Personality? Highlight various traits of personalities. **(10)**
- Q.3** Define Perception and illustrate as to how it differs from employee to employee on the same situation/event? **(10)**
- Q.4** Define a Group and illustrate various stages of group formation. **(10)**
- Q.5** Why conflicts arise in any organization? What happens if conflicts are not solved? **(10)**
- Q.6** Explain the terms 'Goal Setting' and 'Rewards'. How these terms can be interlinked? **(10)**
- Q.7** Write short note on **ANY TWO**:- **(10)**
- a) ERG Theory
 - b) Job Enlargement
 - c) Locus of Control

SECTION – II

- Q.8** You, as the HR Head, have been briefed by your Board of Directors that main reason for declining profit is conflicts at the managerial level. You want to tackle the issue. Explain as to how you will proceed? **(15)**
- Q.9** You are working in a unit managed by Hindu Undivided Family. The management now intends to shift to scientific management. Explain as to how you will go about without disturbing the existing culture of the organization. **(15)**
- Q.10** Imaging any Job and explain the process of finalization of the Job Design of the said Job. **(15)**