S.D.E. B.B.A. (2006 Course) Sem- IV: SUMMER - 2019

SUBJECT: ENGLISH LANGUAGE- IV

Day Time: 10.00 AM TO 1.00 PM Tuesday Date 21/05/2019 Max. Marks: 80 S-2019-4912 N.B. Attempt ANY FIVE questions from Section-I and ANY TWO questions from 1) 2) Answer to both the sections should be written in **SAME** Answer book. 3) Figures to the right indicate FULL marks. **SECTION-I** What are the unwritten rules for striking conservations, especially when you (10) Q.1 wish to elicit information? **Q.2** Explain the purposes of memos, notices and circulars. (10)Q.3 Place an order (through e-mail) for computers that you require in your office. (10)**Q.4** List down any ten "Dos and Don'ts" for making presentations before an (10) international corporate audience. What do you understand by "negotiation"? Explain the various international (10) Q.5 styles of negotiation. Write a detailed report on the recently concluded "Alumni Meet" in your (10) **Q.6** Institute. Q.7 Write short note on: (ANY TWO) (10)a) List of punctuation marks and their meaning b) Importance of summary writing c) Editing skills in international trade **SECTION-II** In your capacity as a copy- writer, compose a suitable jingle (advertisement) (15) **Q.8** that will be aired on Radio. You may choose the product or service. APEX Distributers have placed an order with your Advertisement Agency for Q.9 purchase of certain advertisement films produced by you. You had promised to deliver the films by a certain date but now cannot do so. Convey your regret by writing a mail to the company. Make suitable assumptions. List down ten open- ended questions pertaining to purchase of landed (15) Q.10 property, on behalf of your partnership firm. These questions must be sent

draft accordingly.

across through an e- mail to the owner of the property. You are required to