

S.D.E.

M.B.A. Sem-IV (2013 Course) : SUMMER - 2019
SUBJECT: ELECTIVE – VI: ORGANIZATIONAL DEVELOPMENT &
CHANGE MANAGEMENT
(Human Resource Management)

Day: Tuesday
Date: 21/05/2019

S-2019-5066

Time: 02.00 PM TO 05.00 PM
Max. Marks: 70

N.B.:

- 1) Attempt any **THREE** questions from Section –I and any **TWO** questions from Section –II.
 - 2) Figures to the right indicate **FULL** marks.
 - 3) Answers to both the sections should be written in **SAME** answer book.
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SECTION-I

- Q.1** Define Organizational Development. Explain history of Organizational Development in brief. (14)
- Q.2** What is a model? Explain any one model to bring about planned change. (14)
- Q.3** What is Action Research? Explain its role in Organizational Development. (14)
- Q.4** Write a detailed note on Force Field Analysis. (14)
- Q.5** Write short notes on any **TWO** of the following: (14)
- a) Re-engineering and OD
 - b) MBO
 - c) Self Managed Team
 - d) Trans-organizational Development

SECTION-II

- Q.6** As a consultant advice a large manufacturing organization how will you go about initiating Quality Circle at your client site? Make your own assumptions as per your need. (14)
- Q.7** As a consultant suggest the intervention techniques for improving team performance at your clients manufacturing unit. (14)
- Q.8** What is Total Quality Management? What are the factors you would recommend to make a TQM program a success in a pharmaceutical organization? (14)

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