

S.D.E.

B.B.A. (2006 Course) Sem-V : SUMMER - 2019

SUBJECT: ELECTIVE –I: a) EMPLOYEE RELATIONSHIP MANAGEMENT (HR)

Day : Wednesday

Date : 08/05/2019

S-2019-4918

Time 02.00 PM TO 05.00 PM

Max. Marks : 80

N.B.:

- 1) Attempt any **FIVE** questions from Section –I. Each question carries 10 marks.
 - 2) Attempt any **TWO** questions from Section –II. Each question carries 15 marks.
 - 3) Answers to both the sections should be written in **SAME** answer book.
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SECTION-I

- Q.1** Highlight the role played by labour unions in creating harmonious industrial relations in India.
- Q.2** Write a critical note as to how one can prevent accidents in factories in India.
- Q.3** What is arbitration? Why is it preferred by management as well as unions in India?
- Q.4** Prepare a note on historical development of labour laws in India.
- Q.5** Highlight the role of Multinational corporations in development of industrial relations.
- Q.6** Write short notes on: (**ANY TWO**)
- a) Occupational health and safety
 - b) Compensations claims
 - c) Labour Relations Board

SECTION-II

- Q.7** Prepare a note to safety officers of your factories in India on accident investigations
- Q.8** What is Collective Bargaining? Explain the precautions to be taken by each party to make the collective bargaining process a success.
- Q.9** State the rationale of having public interest in shaping industrial relations.

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