

B.H.M.C.T. Sem-VIII (2010 Course) : SUMMER - 2019

SUBJECT: ACCOMMODATION MANAGEMENT

Day: Wednesday

Time: 10.00 AM To 01.00 PM

Date: 10/04/2019

S-2019-2485

Max. Marks: 80

N.B:

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
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Q1 Attempt **ANY EIGHT** of the following (16)

- a) Define: i) Refurnishing ii) Renovation
- b) Explain Skylight.
- c) What is Valence and Swag?
- d) Explain the following dimensions of colour:
i) Hue ii) Chroma
- e) What is cornice and pelmet?
- f) What is rooms division budget report.
- g) Explain occupancy ratios.
- h) Define:
i) House count ii) House limit
- i) Differentiate between ARR and DRR.

Q2 Attempt **ANY TWO** of the following (16)

- a) i) Define interior designing and interior decoration. What are their objectives?
ii) Explain types of carpets.
- b) i) What are various types and designs of window?
ii) Describe the following wall covering:
a) Wood b) Wall paper
- c) i) Explain the process of redecoration.
ii) Discuss light under following heads:
a) Lighting fixtures b) Lighting plans

Q3 Attempt **ANY TWO** of the following: (16)

- a) Explain various types of colour schemes and discuss each category in detail.
- b) What are the functions of accessories? Give selection and placement of accessories
- c) Plan a layout of double room indicating standard room and furniture sizes. Explain various aspects to be considered while planning a room layout.

Q4 Attempt **ANY TWO** of the following: (16)

- a) i) What are various types of budget?
ii) Explain yield management.
- b) i) Why is training important at front desk.
ii) Write a short note on scheduling employees at front desk.
- c) i) Explain hotel statement of income.
ii) Explain the following:
a) Multiple occupancy% b) Average rate per guest

Q5 Attempt **ANY TWO** of the following: (16)

- a) Explain the budget planning process in detail.
- b) What are the elements of revenue management? Explain in detail.
- c) Explain the various reports used for evaluating front office operations.