

**B.H.M.C.T. Sem-III (2010 Course) /B. Sc. (Hospitality & Hotel
Administration) Sem – III (2010 Course) : SUMMER - 2019**
SUBJECT: PRINCIPLES OF MANAGEMENT

Day: Wednesday
Date: 24/04/2019

S-2019-2463

Time: 02.00 PM To 05.00 PM
Max. Marks: 80

N.B:

- 1) All questions are **COMPULSORY**.
 - 2) Figures to the right indicate **FULL** marks.
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Q.1 Attempt **ANY TWO** of the following: **(16)**

- a) Discuss Maslow's Need Hierarchy Theory of Motivation.
- b) Briefly discuss Henri Fayol's 14 principles of Management.
- c) What is departmentation? Discuss any four ways of departmentation in an organization.

Q.2 Attempt **ANY TWO** of the following: **(16)**

- a) Discuss the various types of communication in an organization.
- b) State the assumptions of Mc Gregor's Theory X and Theory Y.
- c) What is Decentralization? State the advantages and barriers to decentralization.

Q.3 Attempt **ANY TWO** of the following: **(16)**

- a) Briefly describe any four types of plans.
- b) Discuss Taylor's Scientific Management Theory.
- c) With the help of Blake and Mouton's managerial grid discuss the various styles of leadership.

Q.4 Attempt **ANY TWO** of the following: **(16)**

- a) Define Co-ordination. Describe the approaches to achieving effective co-ordination.
- b) Discuss the steps in planning.
- c) State any three advantages and three limitations of Narrow span of management.

Q.5 Attempt **ANY TWO** of the following: **(16)**

- a) Discuss the following types of leadership:
 - i) Democratic
 - ii) Autocratic
- b) State the need for control. Discuss the feedback mechanism of control.
- c) Draw and explain the rational model of decision making.

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