

**I.M.C.A. SEM-VII (2014 Course) CBCS : SUMMER - 2019**  
**SUBJECT : ORGANISATIONAL BEHAVIOUR**

Day : Saturday  
Date : 27/04/2019

**S-2019-2141**

Time 02.00 PM TO 05.00 PM  
Max. Marks :100

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**N.B.**

- 1) Attempt any **FOUR** questions from section-I and **TWO** questions from Section-II.
  - 2) Figures to right indicate **FULL** marks.
  - 3) Answers to both sections should be written in SAME answer books.
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**SECTION – I**

- Q.1** Define Organizational Behaviour. Elaborate on the S-O-B-C model of Organizational Behaviour. [15]
- Q.2** What is 'Perception'? Outline the process of perception giving suitable examples. [15]
- Q.3** State various types of needs that Maslow explains. How do they motivate an individual? [15]
- Q.4** Who is a leader? Explain leadership with the help of trait theory. [15]
- Q.5** Critically examine psycho-analytical theory of personality. [15]
- Q.6** What are attitudes? Explain the formation and functions of attitudes. [15]
- Q.7** Write short notes on Any **TWO**: [15]  
a) Types of values  
b) Symptoms of stress  
c) Classification of groups

**SECTION-II**

- Q.8** Assume that you are appointed as a team leader for an IT company. Identify five specific things you will do to create an effective team. [20]
- Q.9** As resistance to change is inevitable, what different ways will you employ to overcome resistance to change in an organization? [20]
- Q.10** You believe that one of your employees has excellent potential for promotion. How would you motivate him/her to prepare for it? [20]

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