

M.B.A.(HR) SEM-II (2016 Course) CBCS : SUMMER - 2019
SUBJECT : OD & CHANGE MANAGEMENT

Day : Thursday
Date : 25/04/2019

S-2019-2230

Time : 02.00 PM TO 05.00 PM
Max. Marks : 60

N.B.

- 1) Attempt any **THREE** questions from Section – I and any **TWO** questions from Section – II.
- 2) Figures to the right indicate **FULL** marks.
- 3) Answers to both the sections should be written in **SAME** answer book.

SECTION – I

- Q.1** Critically evaluate the following statement “There is nothing constant but the change”. (10)
- Q.2** With appropriate examples define OD and state its importance for organizations at present. (10)
- Q.3** What is action research and explain its suitability for organization development and change management? (10)
- Q.4** What is the need for OD interventions? What are the limitations as well as disadvantages for an outsider OD intervention? (10)
- Q.5** Write short note on: ANY TWO of the following (10)
- a) Resistance to change
 - b) Planned change
 - c) T-Group

SECTION – II

- Q.6** Your management has decided to shift its factory, presently situated in the city, to an area 10 km away from city due to government’s order. Explain as to how you will adopt this change with least resistance? (15)
- Q.7** You are having various teams. Prepare a note to team leaders on the need for team interventions in view of reported malfunctioning of certain teams. (15)
- Q.8** Prepare a note addressed to your CEO on the issues involved in consultant client relationship for smooth functioning of an organization. (15)

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