

**B.C.A. (2010 Course Sem- V : SUMMER - 2019**

**SUBJECT: MANAGEMENT –V  
(Fundamentals of Organizational Behaviour)**

Day: Wednesday

Date: 24/04/2019

**S-2019-2106**

Time: 02.00 PM TO 05.00 PM

Max. Marks: 70

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**N.B.:**

- 1) Q. No. 1 is **COMPULSORY**.
  - 2) Attempt any **FOUR** questions from **Q. No. 2 to Q. No. 7**.
  - 3) Figures to the right indicate **FULL** marks.
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**Q.1** Write a detailed note on: **(14)**

- a) Herzberg's model of motivation
- b) Barriers to communication

**Q.2** What is Organizational Behaviour? Explain SOBC model of Organizational Behaviour with suitable examples. **(14)**

**Q.3** Describe the types and process of motivation in detail. **(14)**

**Q.4** What do you mean by Organizational Change? Explain Resistance to change. **(14)**

**Q.5** Explain the factors affecting Job Satisfaction. **(14)**

**Q.6** Who is a leader? Discuss Trait Theory of leadership. **(14)**

**Q.7** Explain the reasons and effects of Organizational Conflict. **(14)**

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