## B.C.A. (2010 Course Sem- IV: SUMMER - 2019 SUBJECT: MANAGEMENT – IV (Human Resource Management)

Time: 10.00 AM TO 01.00 PM Day : Thursday Date : 25/04/2019 Max. Marks: 70 S-2019-2101 N.B.: Q.No.1 is COMPULSORY. 1) Attempt ANY FOUR questions from Q.No.2 to Q.No.7. 2) 3) Figures to the right indicate FULL marks. Highlight with illustrations concept of Human Resource Management and its [14] Q.1 scope for the organizations at present. Q.2 Give in detail process of Human Resource Planning. [14] Differentiate between Job Analysis and Job Description. Q.3 [14] Q.4 State the difference between Recruitment and Selection. [14] Highlight the role of Human Resource Information System (HRIS) in decision [14] Q.5 making. Describe HR practices adopted, at present, by Information Technology Sector. [14] 0.6 Write short note on ANY TWO: [14] **Q**7 **Grievance Handling Process** b) Training Aids c) Career Planning

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