

**M.B.A. (IT) Sem- IV (2012 COURSE)(CHOICE BASED CREDIT
SYSTEM) : SUMMER - 2019**
**SUBJECT: (ELECTIVE-VIII) ELECTRONIC (E) GOVERNANCE AND
ELECTRONIC (E) BUSINESS (ITM)**

Day: Thursday
Date: 30/05/2019

Time: 02.00 PM TO 05.00 PM
Max. Marks: 100

S-2019-2348

N.B:

- 1) Attempt any **FOUR** questions from **Section-I** and any **TWO** question from **Section-II**
- 2) Figures to the right indicate **FULL** marks.
- 3) Answer to both the sections should be written in **SAME** Answer book.

SECTION –I

- Q.1** Explain the characteristics of Business process. How to evaluate the performance of a business process? **(15)**
- Q.2** Define Electronic Commerce. Explain different categories of E-business. **(15)**
- Q.3** Discuss advantages and disadvantages of Internet based ‘consumer’ business. **(15)**
- Q.4** Explain business implications of Electronic Data Interchange (EDI)? **(15)**
- Q.5** Write short notes on any **THREE** of the following: **(15)**
- a) Work system framework
 - b) Digital divide
 - c) Role of public servants in E-Governance
 - d) Electronic market

SECTION –II

- Q.6** Suppose you have launched yours electronic product business on website: **www.eproducts.com**. Discuss various advantages and disadvantages for you as an owner. Also discuss privacy and security issues for your e-business. **(20)**
- Q.7** What is the impact of E-Business on society? Discuss issues related to work pattern. What kinds of skills are required by consumer to use E-Business? **(20)**
- Q.8** What is the need of E-Governance? Discuss different models used in E-Governance. **(20)**

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